



Remedi Medical Aid Scheme
Confirmation of retention policy of member data

Remedi Medical Aid Scheme (Remedi), as the responsible party of the members (data subjects) of the Scheme, will implement the following retention policy effective 11 July 2024.

- 1) Data relating to policies of active members will be retained for as long as their memberships are active. The data will be stored and processed in accordance with Remedi’s Privacy Statement.
- 2) Upon termination of membership, the following policy will apply:
 - a) Post termination of a policy, all data related to the data subject will be retained and accessible to Remedi and Discovery Health (Pty) Ltd staff for a period of 7 years. This is called the “Usual” period.
 - b) After 7 years, identifiable data related to a data subject will be retained in its native repository up to 25 years but only accessible to view by Remedi and DH staff on special request. This is termed the “Long-term” period.
 - (i) Access to this data will only be available based on a formal special request which will be signed off by representatives of Remedi and DH designated representatives with formal justification required to access the data.
 - c) After 25 years, all data will be de-identified such that it will not be possible to identify data subjects.
- 3) Within the 25-year period, members will also have the option to apply for an exception request to de-identify their data at any time post termination of membership provided there is no valid reason for Remedi not to de-identify.
- 4) On joining Remedi, members will be opted into the Long-term data retention period. If they do not wish to have their data retained for such period, they will be able to opt out when initially joining Remedi and will be opted into the Usual period.

Remedi hereby instructs Discovery Health (Pty) Ltd (DH), as the administrator and appointed operator of Remedi, to implement the above retention policy. Any related procedures and processes related to this policy will be agreed with Remedi and DH in separate cover.

Signature _____

For and on behalf of Remedi Medical Aid Scheme

Name Jaco Janse van Vuuren

Date 17-07-2024